

STUDENT FSA ID FAQs

What is an FSA ID?

The Federal Student Aid ID is a username and password that is required to log in to all Federal Student Aid websites, including fafsa.gov and studentloans.gov.

Who needs to make an FSA ID?

Both students and parents going through the financial aid process need to create an FSA ID.

When should I create my FSA ID?

We recommend creating your FSA ID in the fall before the FAFSA is available on October 1. However, it is possible to apply for an FSA ID and use it right away to sign your FAFSA.

How do I create my FSA ID?

Go to fsaid.ed.gov and follow the directions for creating a new FSA ID. Be prepared to provide a valid email address, mobile phone number and certain demographic information, such as your full name as it appears on your Social Security card, your SSN and your date of birth. **Tip: You need your phone and/or email address available in order to complete verification.**

Can I edit my FSA ID?

Yes! If your personal information changes or you would like to update the email address linked to your account, you can make changes by going to fsaid.ed.gov and selecting the "Manage My FSA ID" tab.

What if I forget my FSA ID username or password?

You can retrieve your username or password by having a secure code sent to your verified email address or mobile phone number, or by correctly answering your challenge questions. If you use the challenge question option to reset your password, you will have to wait 30 minutes before you can use your FSA ID.

What do I do if I need help?

See your counselor/advisor or call the FSA ID help center at 1-800-433-3243.

STUDENT CITIZENSHIP STATUS

For more information, visit the Federal Student Aid webpage on Non-U.S. Citizens.

Eligible for Federal Aid

- U.S. citizens and nationals
- U.S. permanent residents
- Individuals with an Arrival-Departure Record (I-94) showing one of the following: Refugee, Asylum Granted, Cuban-Haitian Entrant, Parolee
- Victims of human trafficking (T-visa)
- Battered immigrants and their children

NOT Eligible for Federal Aid

- Holders of nonimmigrant visas
- Individuals with Temporary Protected Status (TPS)
- Deferred Action for Childhood Arrivals (DACA) recipients

TALKING ABOUT CITIZENSHIP REQUIREMENTS WITH STUDENTS IN A STUDENT-CENTERED WAY:

DEPENDENCY DETERMINATION

A student is considered independent for the purposes of federal student aid if any one of the following is true. They:

- Will be 24 or older by December 31 of the award year
- Are working toward a master's or doctorate degree
- Are married (or separated but not divorced)
- Have children or dependents for whom they provide more than half the support
- Serve in the U.S. armed forces or are a veteran
- Since age 13: had no living parent, were in foster care or were a dependent or ward of the court
- Are an emancipated minor as determined by a court
- Are in legal guardianship as determined by a court
- Are an unaccompanied youth who is homeless or self-supporting and at risk of becoming homeless

If none of these circumstances apply, a student is considered dependent and must provide parental information on the FAFSA.

